

Policies on Impartiality

INDOCERT is impartial. It doesn't restrict the FSMS certification activities to any person or organization in any manner and the same is accessible to all. It is not required that for applying to INDOCERT FSMS certification scheme, the client has to fulfill any other requirements other than implementing the FSMS with respect to ISO 22000:2005 as well as fall within the accredited category/subcategory scope offered by INDOCERT.

Top management of INDOCERT are committed to impartiality in Food Safety Management System Certification activities by conducting an independent Advisory Board meeting at least once in a year to verify the impartiality of INDOCERT's certification activities, which gives confidence to all parties interested in the FSMS certification. INDOCERT has adopted a mechanism by implementing impartiality procedure to ensure impartiality of its audit, certification and decision making process.

INDOCERT has made a publicly accessible statement regarding the importance of impartiality in its food safety management system certification activities, how it managing conflict of interests and ensures the objectivity of its food safety management system certification activities.

INDOCERT has identified, analyzed and documented the possibilities for conflict of interests arising from the provision of certification activities, including any conflicts arising from its relationships, there by minimizes or eliminates such threats to impartiality. If a relationship found to be unacceptable threat to impartiality, then certification shall not be provided.

The analysis of conflict of interests arising from provision of certification including any conflicts arising from its relationships and other certification activities is reviewed yearly and submitted to advisory board for review